

**What should I do if I do not receive a fax confirmation?**

If you do not receive a fax confirmation within 24 hours of your online request (Monday through Friday), please call Parlec at 1-800-TOOL USA (866-5872) or 1-585-425-4400 or send an e-mail to [esales@parlec.com](mailto:esales@parlec.com)

**When should I call Parlec directly?**

If you can't find the items you are looking for.

If you require a greater item quantity than what is listed

Some items not showing stock, only need to be assembled.

Please call with your requirements.

**What are Parlec's Sales Hours:**

Order Desk Hours: 8:00am - 6:00pm EST Monday – Friday